



County Durham and Darlington  
**Fire and Rescue Service**

# National performance

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# Overview

- New updates published by the Home Office
- Fire and rescue incident statistics covers incidents for the year ending June 2023 and was published on 26<sup>th</sup> October 2023 – (15 tables have been updated)
- Detailed analysis of response times to fires attended by fire and rescue services was published on 23<sup>rd</sup> November 2023 – (3 tables have been updated)

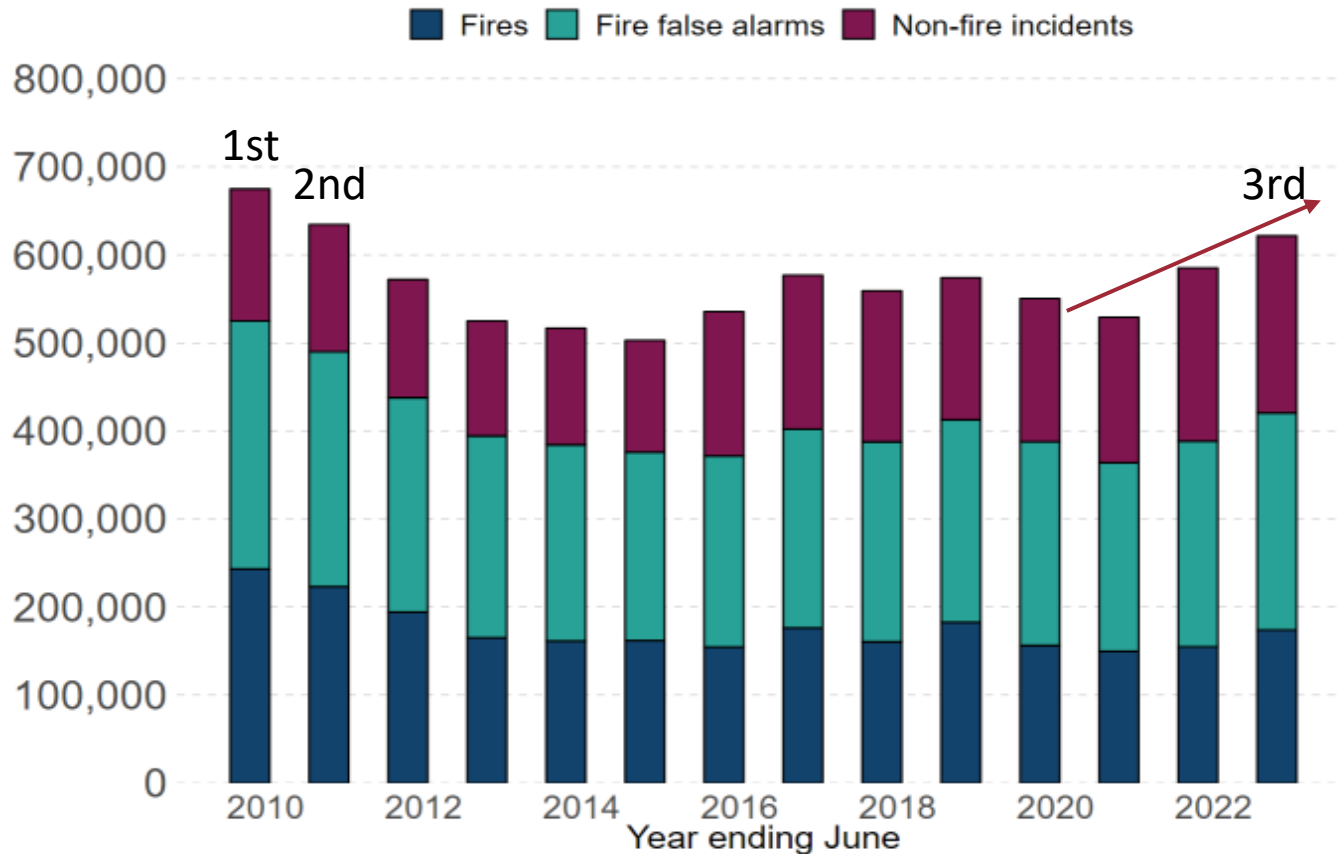


# Key points – incident statistics (Jul 22 to Jun 23)

- FRSs attended **621,552 incidents** in the year ending June 2023, a 6.2% increase compared with the previous year (**585,139**).
- Of these incidents, there were **173,872 fires**, which was a 12% increase compared with the previous year (**154,877**).
- These increases can be attributed to an **18% increase in secondary fires** and a **40% increase in outdoor primary fires** due to the hot, dry summer in 2022 which falls within the latest year.



# National Performance insights

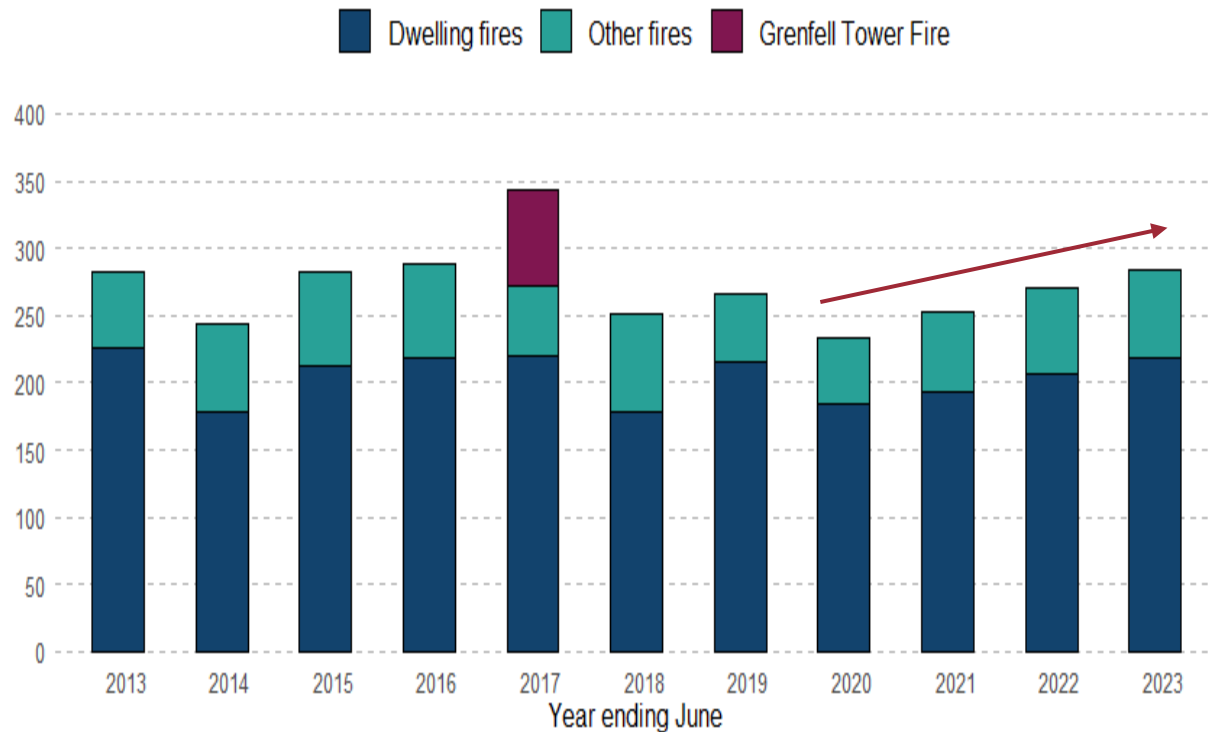


Total incidents nationally have risen over the last 3 consecutive years ending June

this is the 3<sup>rd</sup> highest year ending June since 2010



# National Performance insights

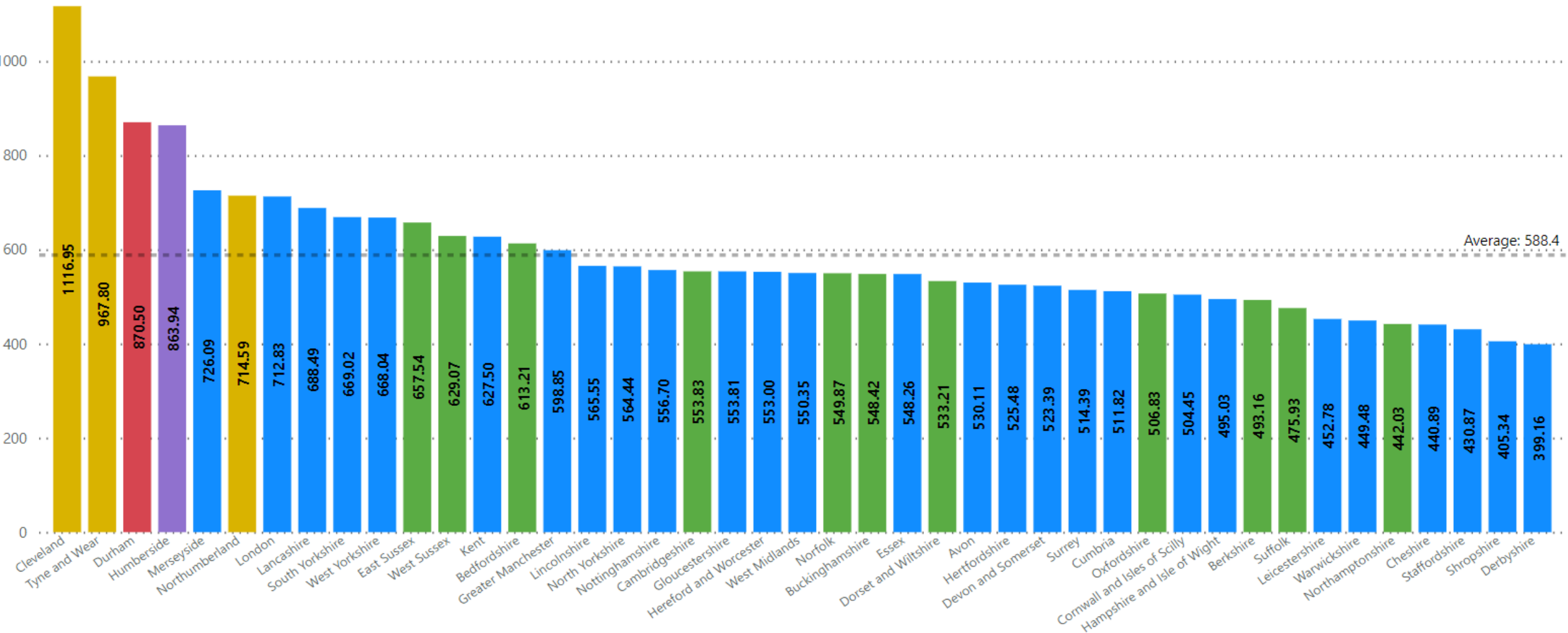


Fire related fatalities have risen over the last 4 consecutive years ending June

most of the fire related fatalities are in dwellings

# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0102 - Total incidents per 100,000 pop by Fire service name



Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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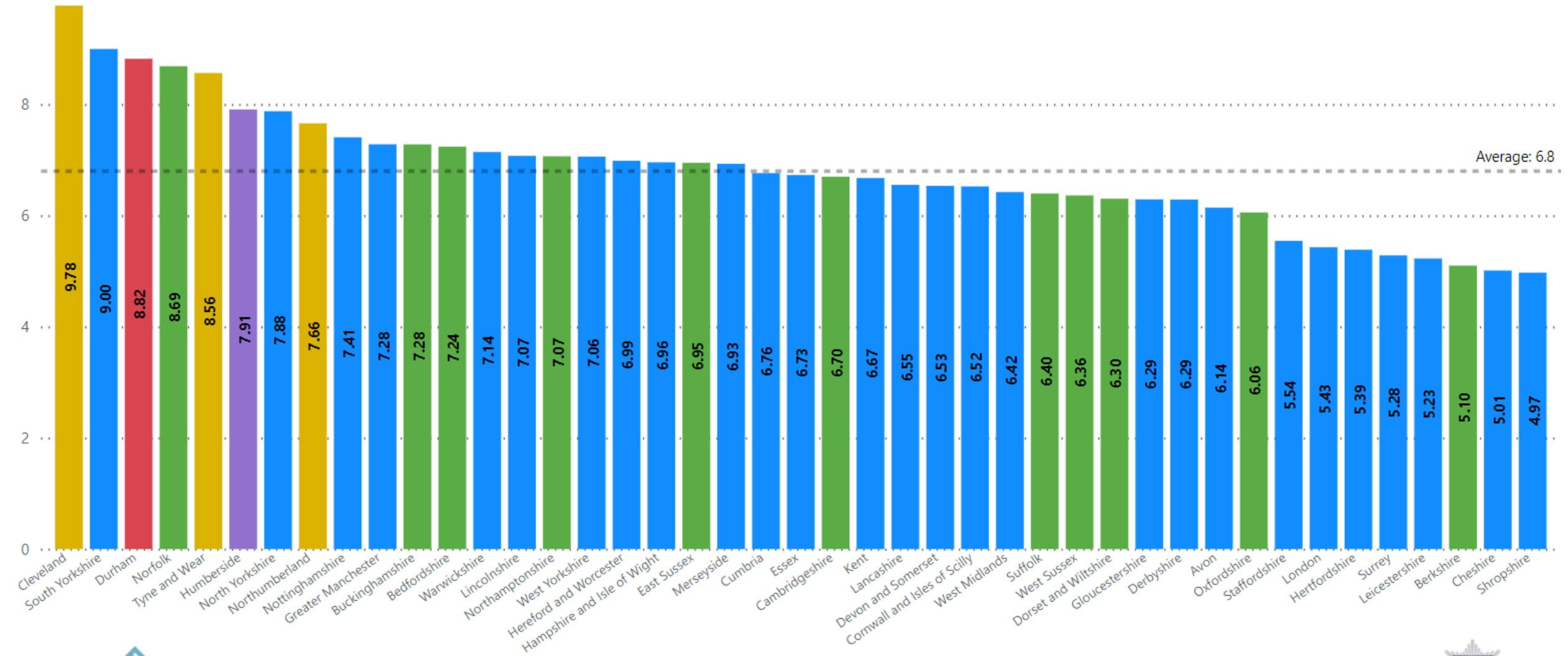
Previous Q1/Q2 (Apr 22 to Sep 22)  
647 per 100,000

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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0102 - primary fires per 10,000 pop by Fire service name



Average: 6.8



Previous Q1/Q2 (Apr 22 to Sep 22)  
7.71 per 10,000

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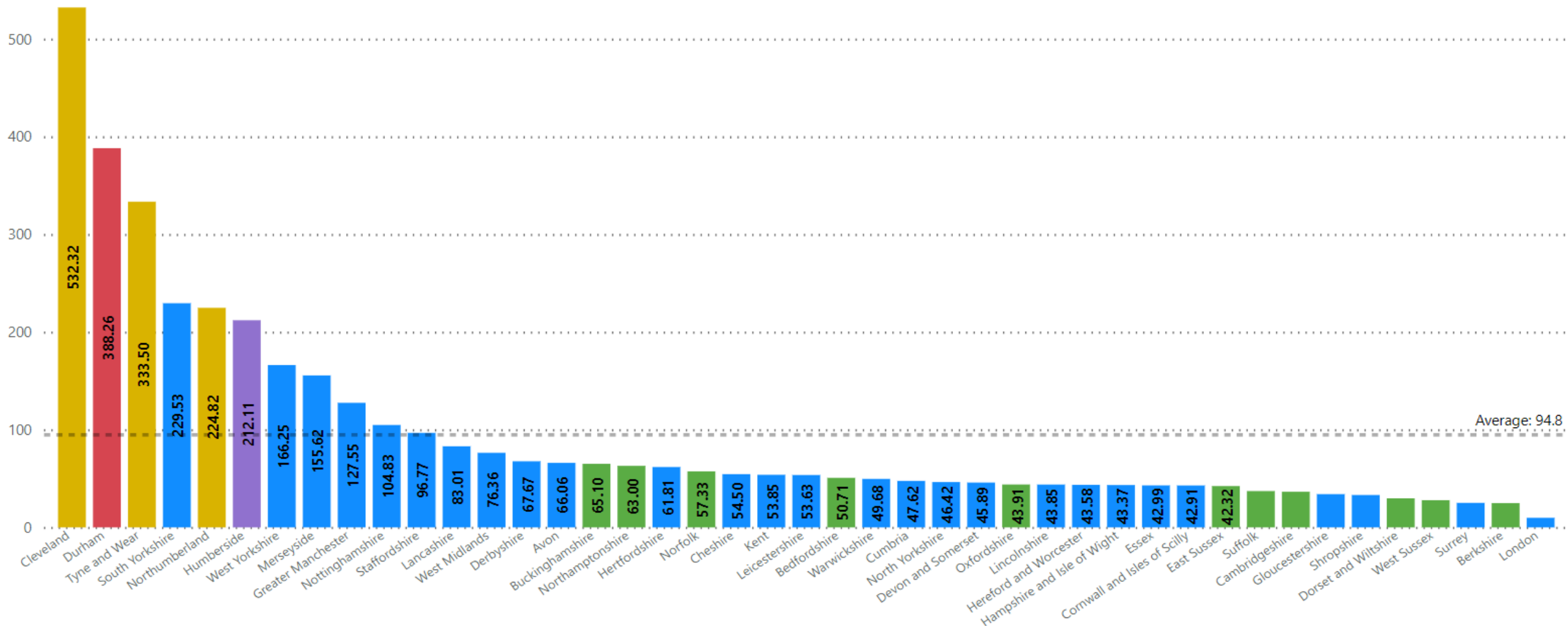
Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS

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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0401 - Deliberate Secondary fires per 100,000 pop by Fire service name



Average: 94.8

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Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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Previous Q1/Q2 (Apr 22 to Sep 22)  
239.17 per 100,000

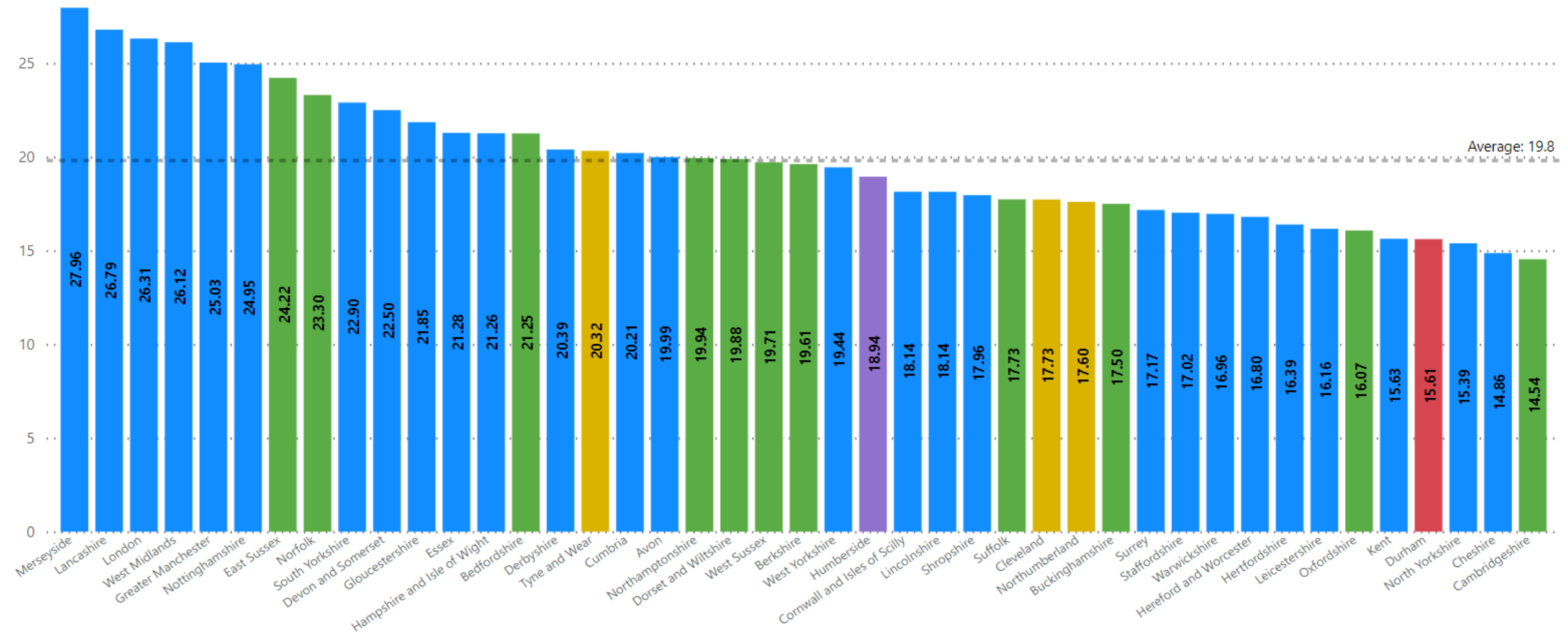
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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0202 - Accidental dwelling fires per 100,000 pop by Fire service name



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Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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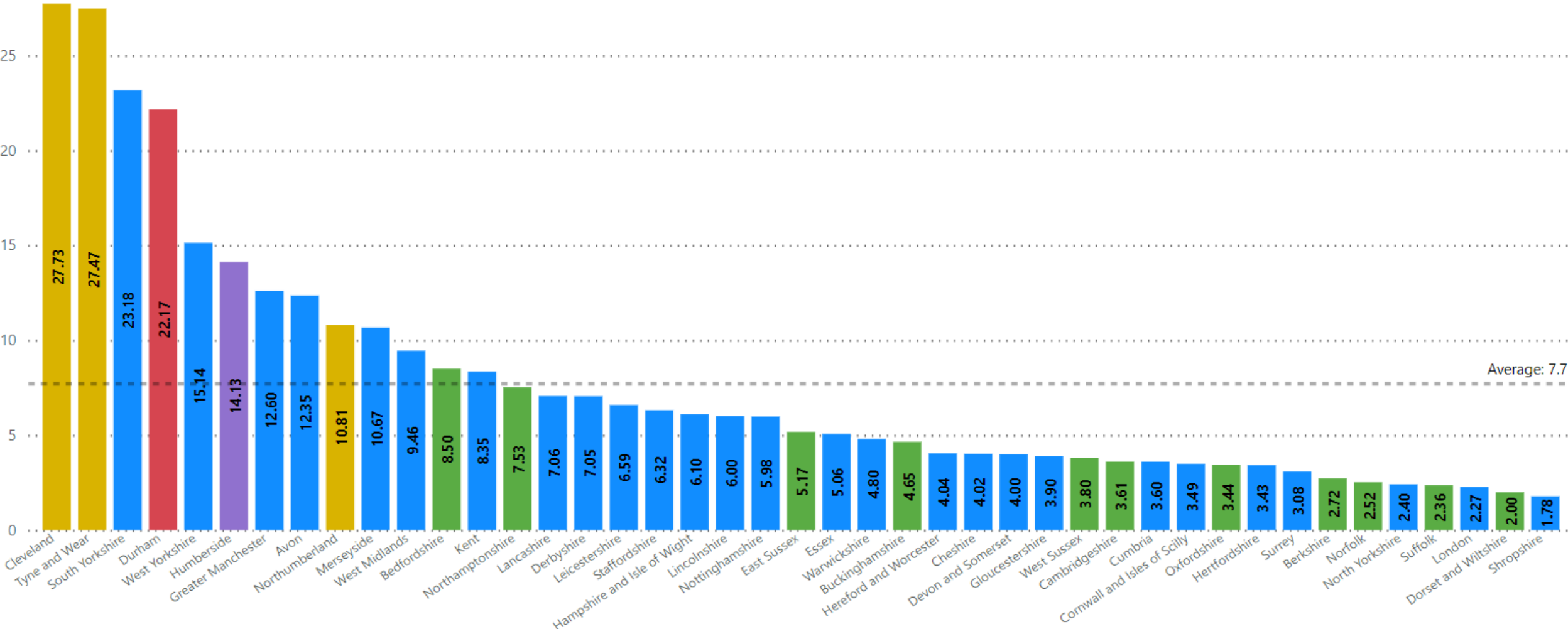
Previous Q1/Q2 (Apr 22 to Sep 22)  
14.63 per 100,000

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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0401 - Deliberate Road Vehicles fires per 100,000 pop by Fire service name



Average: 7.7

Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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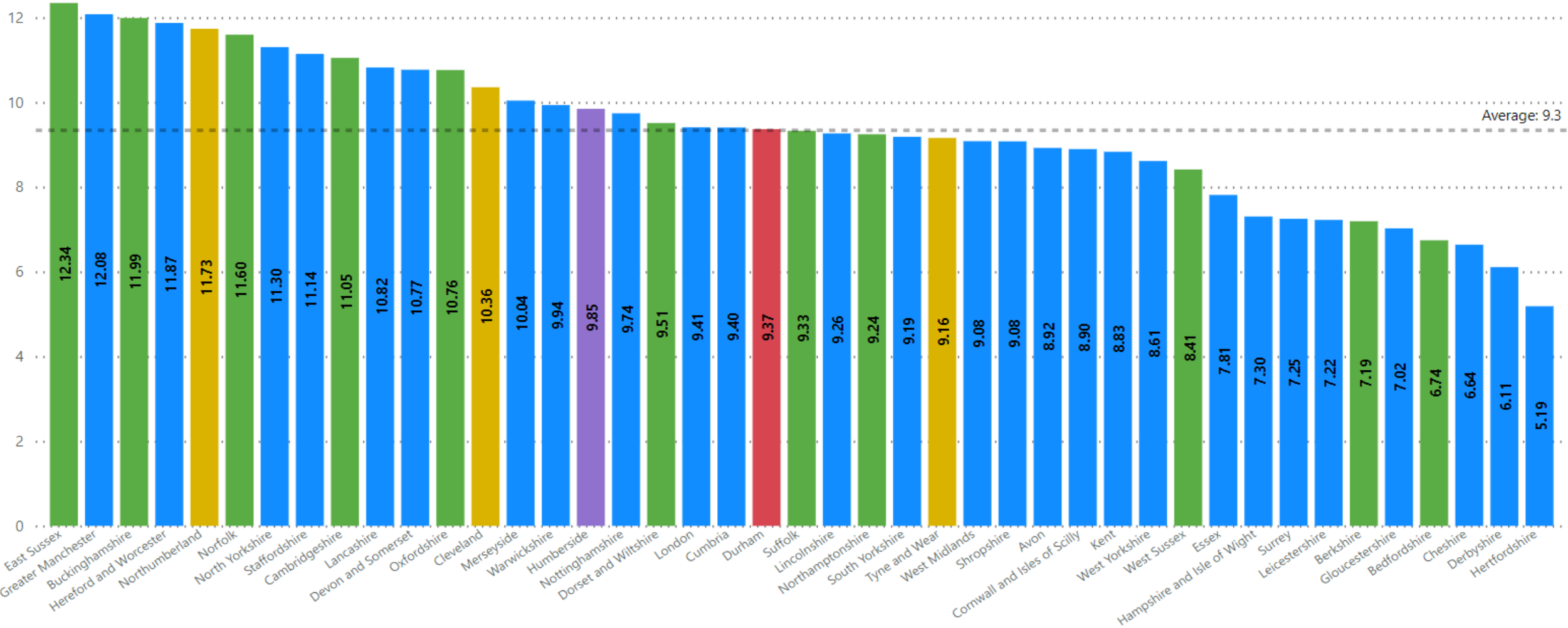
Previous Q1/Q2 (Apr 22 to Sep 22)  
23.26 per 100,000

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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0306 - non-domestic property fires per 100,000 pop by Fire service name



Average: 9.3

Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS



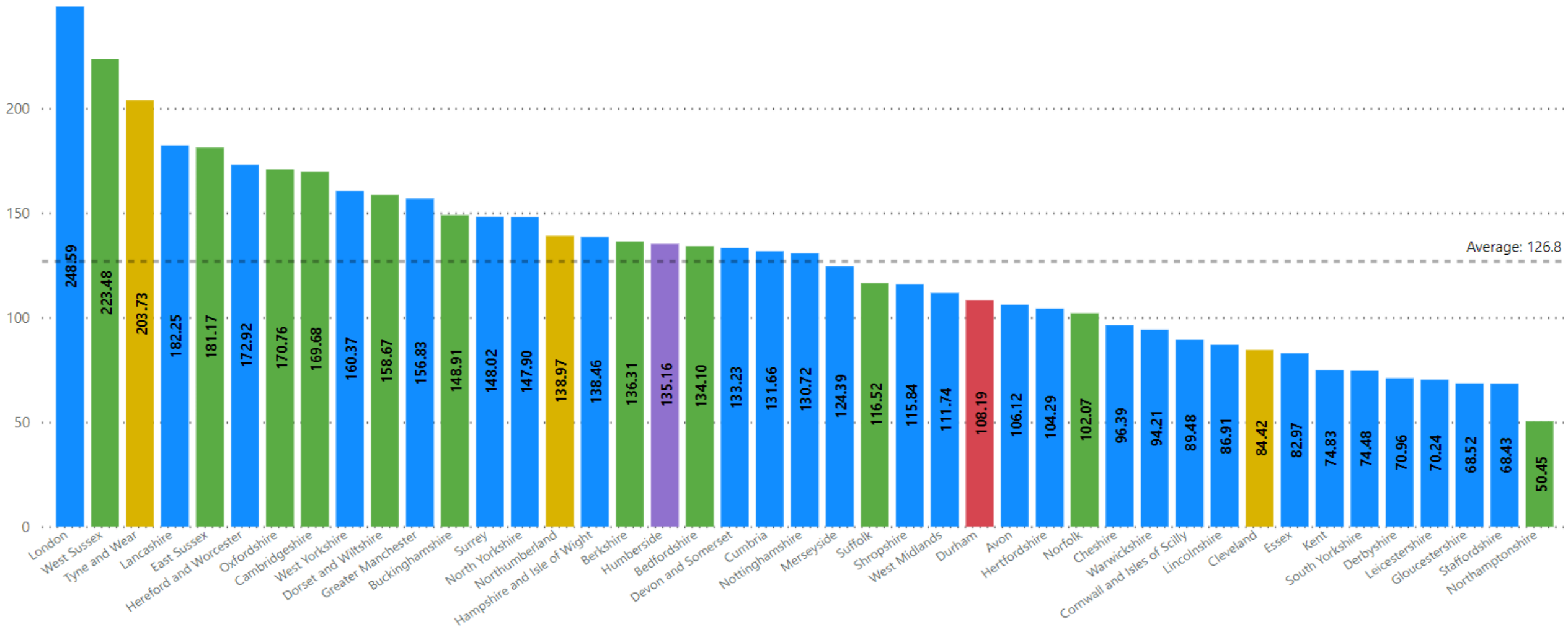
Previous Q1/Q2 (Apr 22 to Sep 22)  
6.09 per 100,000

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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0102 - False alarm - Due to apparatus per 100,000 pop by Fire service name



Average: 126.8

Fire and Rescue Service

Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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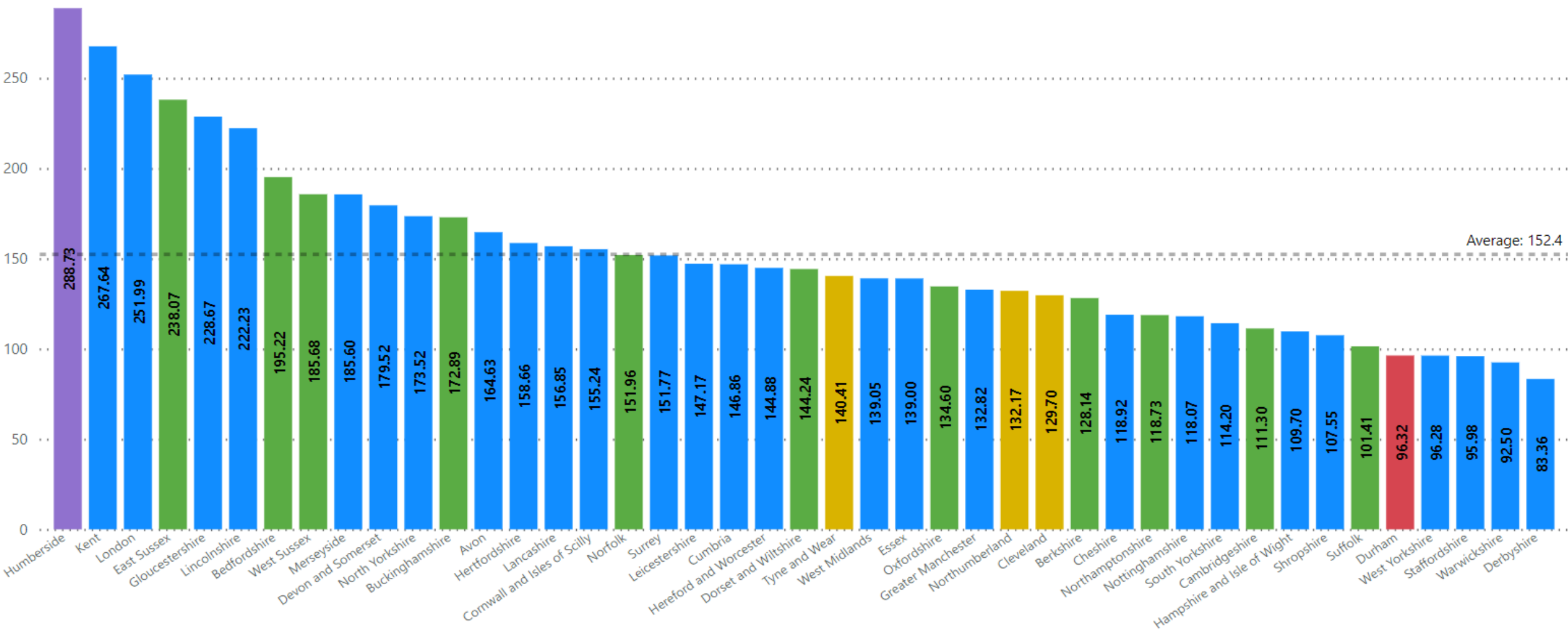
Previous Q1/Q2 (Apr 22 to Sep 22)  
95.85 per 100,000

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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0102 - Non-fire incidents (special service) per 100,000 pop by Fire service name



Average: 152.4

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Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS



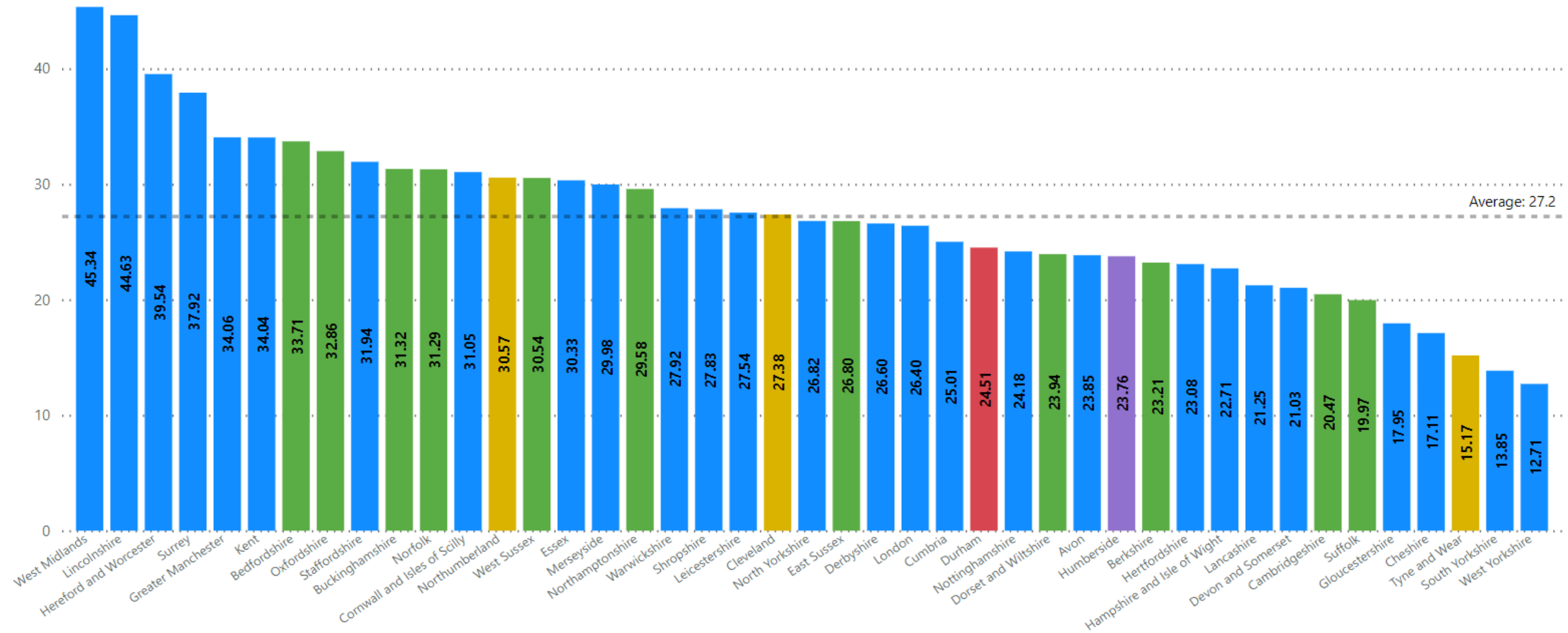
Previous Q1/Q2 (Apr 22 to Sep 22)  
102.26 per 100,000

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# CDDFRS Comparison Q1 and Q2 (April 2022 to September 2022)

0901 - Road Traffic Collision (RTC) non-fire (special service) incidents per 100,000 pop by Fire service name



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Other FRS	Group 2	Neighbour	Statistical neighbour	Durham FRS
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Previous Q1/Q2 (Apr 22 to Sep 22)  
22.01 per 100,000

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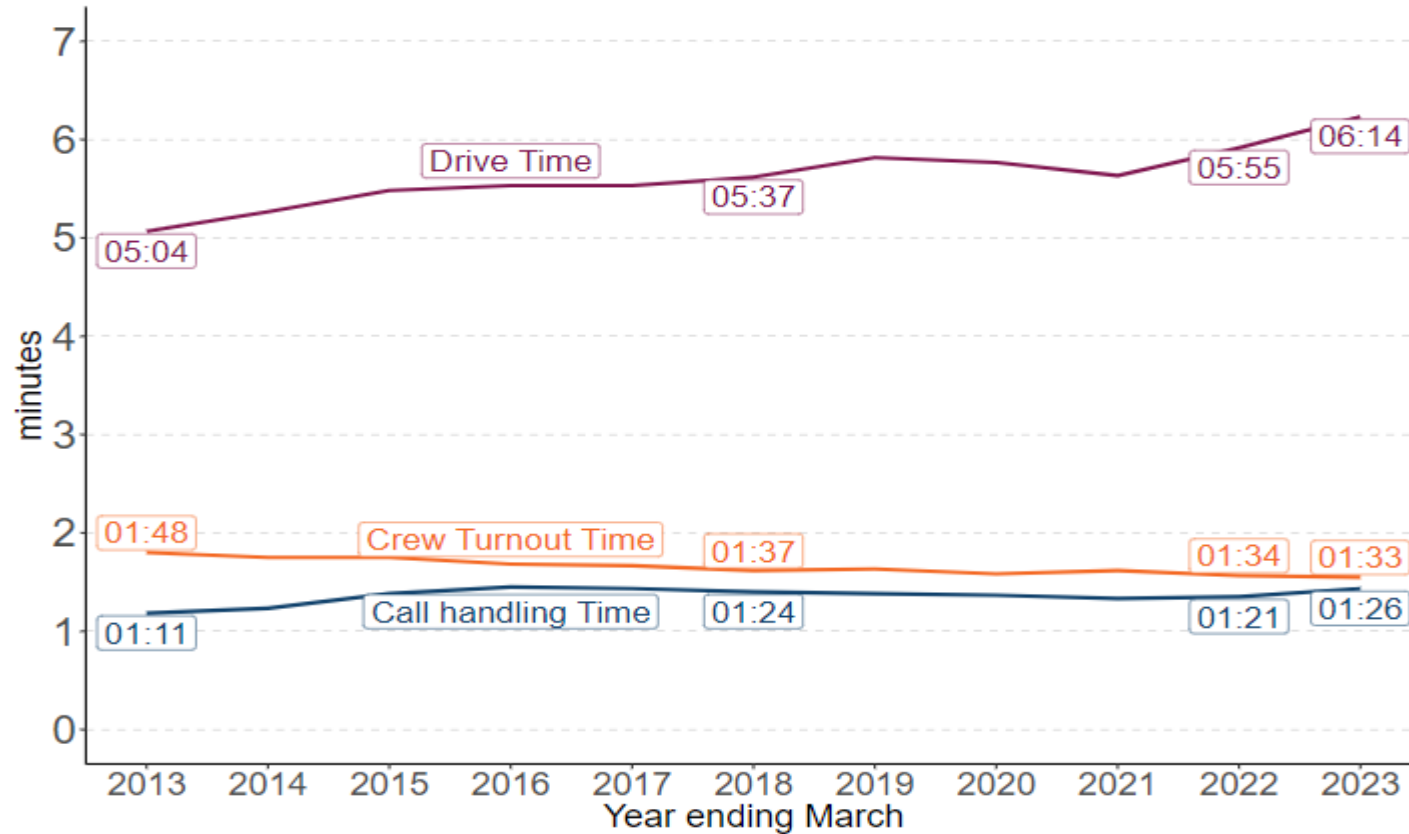


# Key points – response times (Apr 23 to Jun 23)

- The average response time to primary fires in the year ending March 2023 was 9 minutes and 13 seconds: an increase of **23 seconds** - the longest average response time seen since comparable statistics became available;
- The largest component was driving time, which showed an increase of **19 seconds** to 6 minutes and 14 seconds.



# Key points – response times (Apr 23 to Jun 23)



Nationally drive time is increasing alongside call handling time.

Crews seem to be gradually getting quicker to turnout.





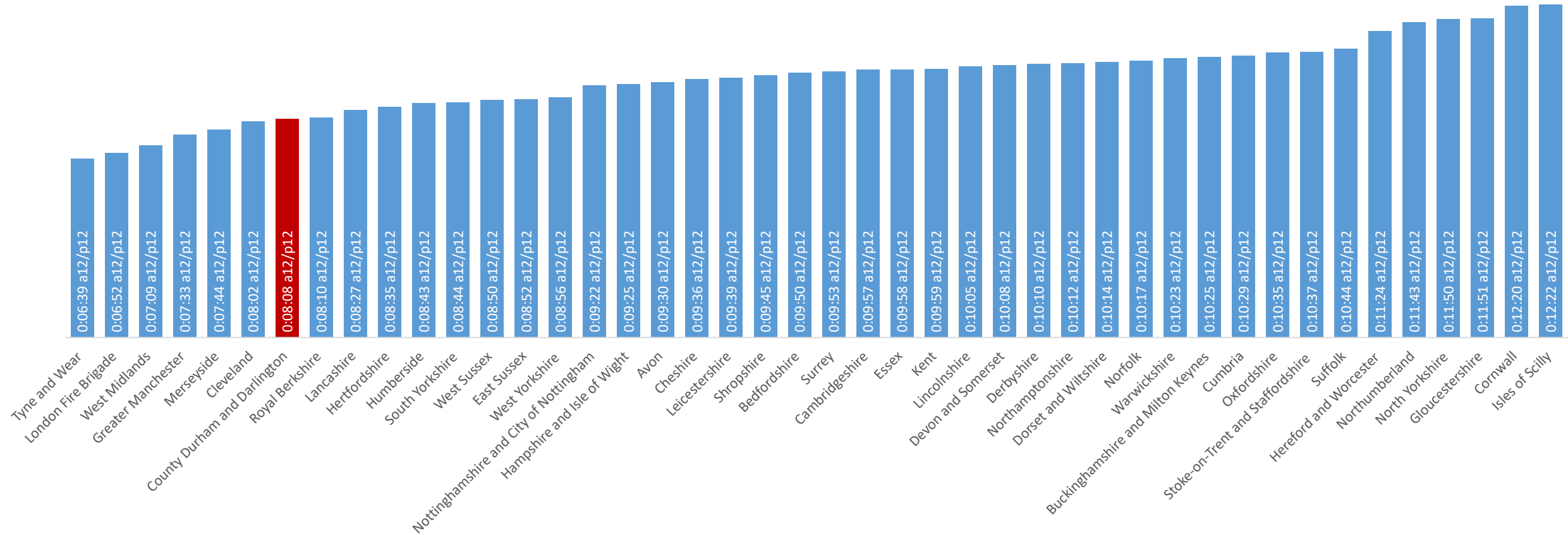
# Key points – response times (Apr 23 to Jun 23)

- All types of primary fires showed an increase in average response times compared with last year, the largest increase was in primary outdoor fires (an increase of 1 minute 12 seconds);
- Average total response time to secondary fires in England saw an increase of 34 seconds, compared with the previous year, to 9 minutes and 47 seconds.



# CDDFRS Comparison (Apr 2023 to Jun 2023)

Response Time to fires

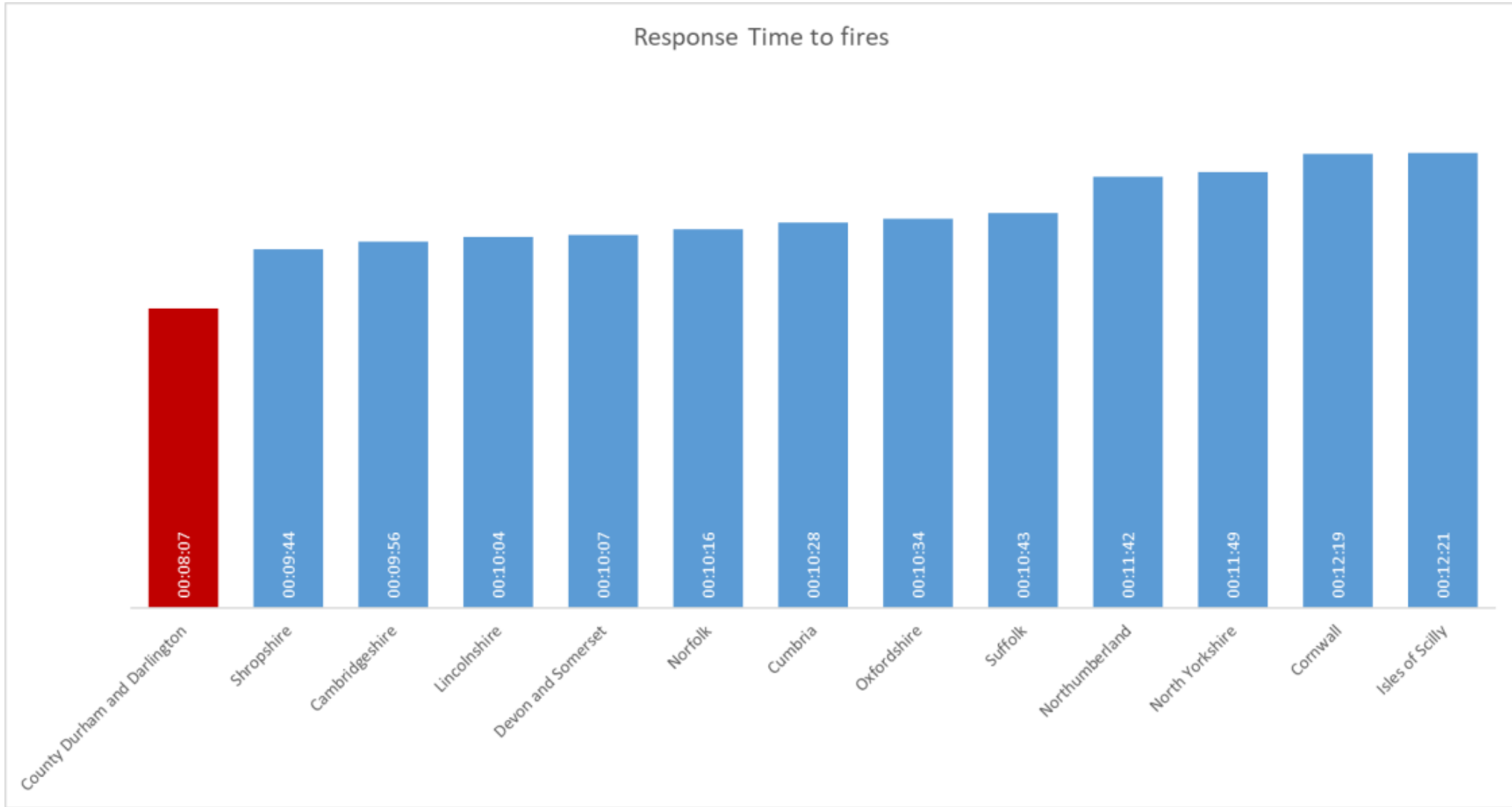


7<sup>th</sup> fastest FRS in England to fires

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# CDDFRS Comparison (Apr 2023 to Jun 2023)



Fastest predominantly rural FRS in England to fires

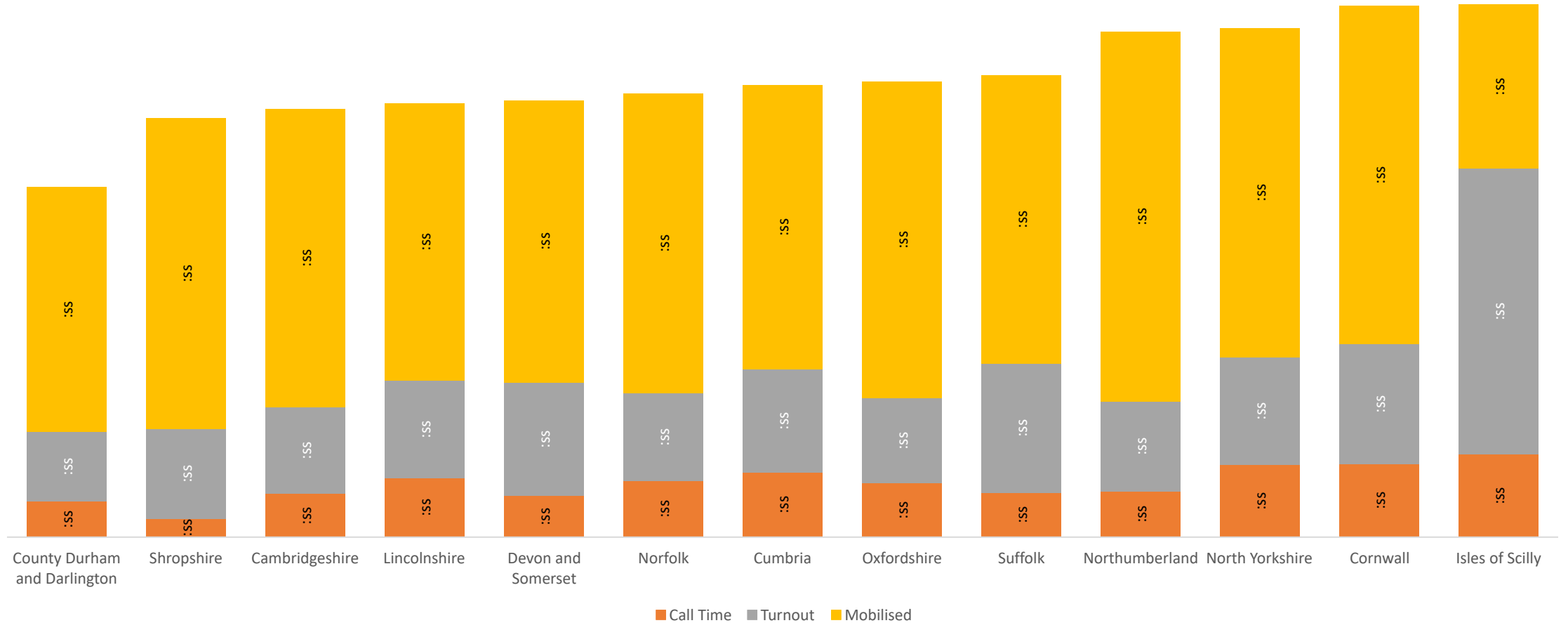
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# CDDFRS Comparison (Apr 2023 to Jun 2023)

Response Time to fires



2<sup>nd</sup> fastest call time for fires in rural FRS, fastest turnout time in rural FRS, 2<sup>nd</sup> fastest drive time in rural FRS



# One last thing

More details can be found on the services national benchmarking channel in the information services data hub on teams.

[National Benchmarking comparison to other FRS](#)

[Response Times](#)





**Any further questions**



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